



# **School Ethos**

## **How Well Are We Doing?**

**Questionnaire Feedback**

**2008 - 2009**

## WHY DID WE ASK?

At Armadale Academy we aim for the highest in all that we do. We are committed to delivering excellent educational opportunities of the highest quality for all our pupils.

To succeed we rely on a close partnership between home and school and your views are important to us. As part of our ongoing commitment to self-evaluation and improvement we undertake a programme of consultation with our "customers" to ascertain if they were satisfied with the service we provide.

As part of this we asked parents what they felt about the schools ethos and the image it presents.

## WHO DID WE ASK?

The Questionnaires were filled in by:

- S4, 5 & 6 Parents at the February Parents' Evening
- S3 Parents at the March Music Parents' Evening
- S2 Parents at the March S2 Parents Evening

Over 140 questionnaires were issued with 90 completed questionnaires being returned.

## RESULTS FROM QUESTIONNAIRES

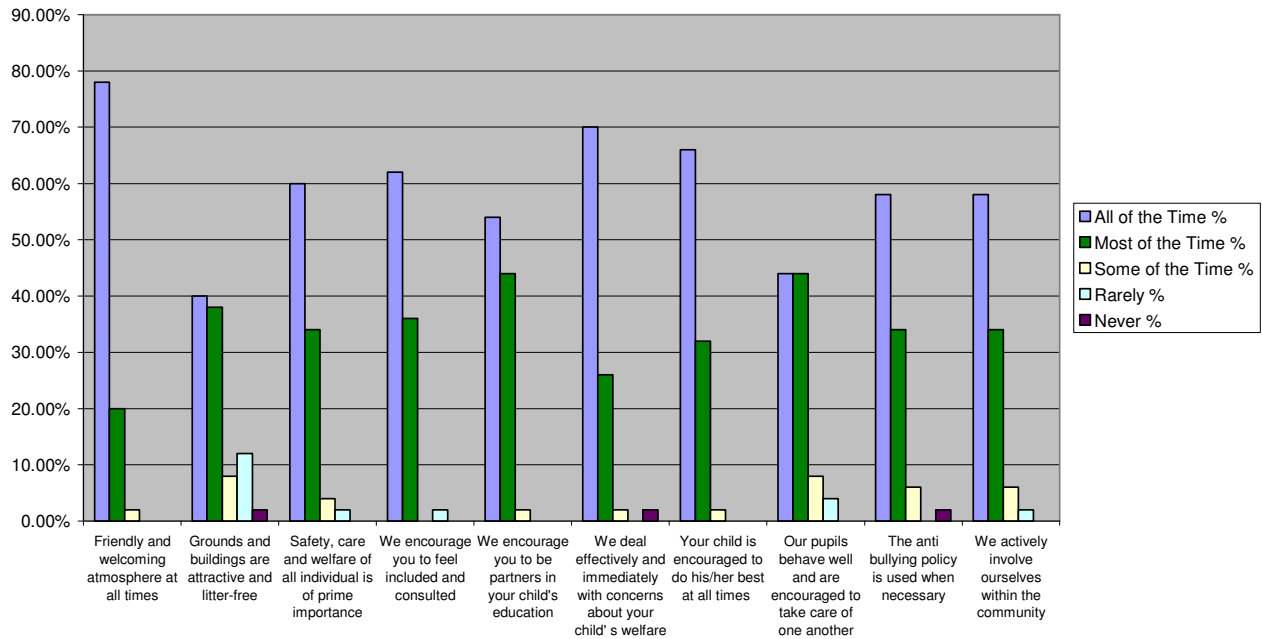
**90% or more of parents who filled in the questionnaires rated our performance in the following as All of the Time or Most of the Time:**

- Friendly and welcoming atmosphere at all times
- Safety, care and welfare of all individual is of prime importance
- We encourage you to feel included and consulted
- We encourage you to be partners in your child's education
- We deal effectively and immediately with concerns about your child's welfare
- Your child is encouraged to do his/her best at all times
- The anti bullying policy is used when necessary
- We actively involve ourselves within the community

**Issues which scored lower by some respondents were:**

- Our pupils behave well and are encouraged to take care of one another  
*8% some of the time and 4% rarely*
- Grounds and buildings are attractive and litter-free  
*8% some of the time, 12% rarely and 2% never*

## Armadale Academy School Ethos




### WHAT NEXT?


All of the information gathered has been discussed at the appropriate meetings within the school and areas identified as being in need of review have been included in Department and School Improvement plans for the forthcoming session. Feedback on progress with these will be published on the website as part of the schools annual review process and discussed with our partner organisations, the Parent Council and as part of our Parents Nights & Parent visits process.

### FURTHER INFORMATION

If you would like further information about the data contained in this publication or about Customer Care Standards within Armadale Academy please contact Andrew Sharkey, Depute Head Teacher using the contact details below.

 [andrew.sharkey@wled.org.uk](mailto:andrew.sharkey@wled.org.uk)

 01501 730601

  
 Armadale Academy  
 West Main Street  
 Armadale  
 West Lothian  
 EH48 3LY

[www.westlothian.org.uk/armadaleacademy](http://www.westlothian.org.uk/armadaleacademy)