



Armadale Academy Complaints Feedback 2008 - 2009

In response to the complaints / concerns received so far this session we have:

- ◆ Held special assemblies on litter including input from the Council Environmental Wardens.
- ◆ Organised litter sweeps around the school buildings.
- ◆ Changed the PSD courses to address concerns raised about bullying and litter.
- ◆ Disciplined pupils as required, in accordance with the school and west Lothian discipline policies.
- ◆ Provided counselling for pupils.
- ◆ Provided additional study support opportunities for pupils.
- ◆ Spoken with Parents about issues,
- ◆ Staff have discussed concerns that have been raised.
- ◆ Referred pupils to support services.
- ◆ Organised peer mediation and 'circle of friends'
- ◆ Increased use of S6 in the role of peer support.